

DEFENSE BUSINESS BOARD

SUZANNE LEOPOLDI-NICHOLS

FORMER CHIEF GLOBAL BUSINESS SOLUTIONS OFFICER, WPP'S GLOBAL PROCUREMENT



Suzanne joined WPP Plc. in July 2021 as Chief Global Business Solutions (GBS) Officer. WPP's global Procurement, Real Estate and Finance Shared Services functions were the initial processes incorporated into the newly formed GBS organization, with HR and IT process to follow.

Immediately prior, Suzanne was President, Global Business Services at United Parcel Service (UPS.) The GBS team comprised 17,000 employees in 97 locations, providing support for Brokerage, Customer Service, Finance, Human Capital, IT, and World Class Sales Support.

Suzanne also held leadership roles at Archer Daniels Midland (ADM), American Greetings, and H&R Block. Suzanne is an Advisory Board Member at IQPC's Shared Services and Outsourcing Network (SSON) and is a Founding Member of The GBS Board.

Suzanne and her teams won multiple awards for their work in GBS including:

- SSON's "Top 20 Most Admired Shared Services"
- UPS's Diversity and Inclusion Champion and Horizon Awards"
- IAOP inducted Suzanne into their Leadership Hall of Fame
- APA's Prism Award for "Overall Best Practices in Management, Process, and Technology"

