

DEFENSE BUSINESS BOARD



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Quarterly Meeting

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**An Update on:
Implications of Technology on the
Future Workforce**

Jerry Hultin

Task Group

Terms of Reference (ToR)

The private sector has made significant progress in the use of automated systems to increase the speed and accuracy of decision making. In addition to performing physical and administrative repetitive tasks and streamlining processes, intelligent autonomous systems are performing higher functions, including assessing environmental conditions, cognitive analysis, and problem solving. These capabilities have potential applications to the Department and offer an opportunity to make business functions more agile, better capture “big data” for faster and higher quality decision making, and potentially reduce force structure and costs associated with support functions.

■ The Task Group will:

- Examine how the **private sector** is utilizing automated systems in the workplace for functions similar to those performed within the DoD
- Assess the **potential benefits and risks** of utilizing this technology in support of DoD’s non-warfighting workforces: civilian, uniformed, and contractor
- **Identify technologies** within the private sector that have application to the DoD
- Recommend **courses of action** and timelines for the department to best take advantage of recognized trends
- Show automation’s potential **impact on the DoD workforce** of the future, with a focus on recapitalizing manpower

